



Dear Parents of students in Year 7, 2019

In 2019, the College will be using the Jacaranda Bundle *plus* learning solution for all students in Years 7 to 10. The Jacaranda Bundle *plus* is a high-value package that provides access to **13 premium digital resources** across five core curriculum subjects (Mathematics, Science, English, Health & Physical Education, and Humanities and Social Sciences).

The cost of the Jacaranda Bundle *plus* package is \$155 per child, per year (*Note: There will be no other education resources/books required for these core subjects*).

How to Pay

Please Note: Before commencing this process, parents will be required to obtain their child's College email address. Parents of students in Year 7, 2019 will be emailed temporary access details in order to purchase the Jacaranda Bundle plus package.

Step 1: Paying for the Jacaranda Bundle plus

In order to access the full benefit of this bundle of educational resources for your child, parents are strongly encouraged to act quickly prior to the commencement of the 2019 academic year. Payment for the Jacaranda Bundle *plus* is due **by Tuesday, 27 November 2018**. You will need access to a strong internet connection, up-to-date web browser and modern hardware with internet connectivity.

To complete payment:

1. Visit the Jacaranda Payment Portal: <https://parentportal.jaconline.com.au/page/lumen-christi-college>
2. Click on your child's year level for 2019 and enter their details:
 - a. **Student ID details:** Student's College temporary email address
(e.g. John.Smith - ignore the @student.cewa.edu.au pre-populated domain) *
3. The Jacaranda Bundle *plus* is pre-populated and pre-selected
4. Click on **Purchase**

Upon clicking Purchase, you will be redirected to the Jacaranda Shopping Cart to finalise payment. Once payment has been processed you will receive a confirmation email. **Please keep this email as proof of purchase.**

If you are having issues, please contact Jacaranda's Customer Service team on:
Phone: 1800 JACPLUS (522 758) or Email: support@jacplus.com.au

The team is available via phone from Monday - Friday, between the hours of 8am - 4.30pm (Brisbane time). You can email the team and they will respond within three business days.

Need help using the Jacaranda Payment Portal?

Click on **Help Tools** at the top of the Jacaranda Payment Portal home page for an instructional Parent Help video and Parent Help guide (PDF). If you are still experiencing difficulty, click on **Contact** at the top of the page to speak with a Jacaranda Customer Service representative.

Step 2: Accessing the Jacaranda Bundle plus

Your child will receive their JacPLUS account resources within 24 hours if correct credentials are entered when purchasing. **Your child will be issued with their @student.cewa.edu.au email prior to the 2019 academic year commencing, which will also be used to log into JacPLUS.**

If your child has an existing JacPLUS account, access to the new resources will become available on their existing bookshelf. To access the JacPLUS account please visit: <https://www.jacplus.com.au/>

Thank you for your support.

Yours sincerely
Lumen Christi College